

KNOWN ACMIS ISSUES	STATUS	RESOLUTION	OPEN	CLOSED
ACMIS System hanging up	Resolved	Optimization of ACMIS configuration, and capacity management	8/15/2008	9/29/2008
Unable to access "Federal Certification Qualification"	Resolved	Optimization of ACMIS configuration, and capacity management	8/15/2008	9/29/2008
Difficulty in adding training record to ACMIS due to system timeouts	Resolved	Optimization of ACMIS configuration, and capacity management	8/15/2008	9/29/2008
ACMIS Reporting Tool-Canned Report Setup	Resolved	Optimization of ACMIS configuration, and capacity management	8/15/2008	9/29/2008
ACMIS Reporting Tool-Verify job series in reports	Resolved	The ACMIS Reporting Tool allows report setup	8/21/2008	8/21/2008
ACMIS Reporting Tool-Validity of data in ACMIS (i.e. separated, and retired users	Resolved	Reference Informatica User's Guide	8/15/2008	8/15/2008
ACMIS Reporting Tool-Filter duplicate entries when requesting a report	Resolved	Agency ACM's should keep HR informed so OPM data is accurate	8/21/2008	8/21/2008
ACMIS Registration of Foreign National employees	Addressed	Reference Informatica User's Guide for ADHOC Reporting	8/21/2008	9/15/2008
Request for ACM attendees to review draft of ACMIS User Training Guide for accuracy	Resolved	A Draft of the ACMIS User's Guide was forwarded with a requested return date of Sep 15, 2008. The ACMIS User Guide has been subsequently	4/1/2008	4/1/2008
ACMIS System hanging up will multiple JAVA errors. These JAVA errors are being addressed based on priority.	Resolved	Developers implemented a configuration modification which resolved the JAVA errors.	4/1/2008	2//13/2009
The HELPDESK phone system is in the process of being updated which we anticipate to be back up on 11/24/08.	Addressed		11/3/2008	
Some users are experiencing message "E7539- SSN already exist" when trying to register for the first time	Resolved	Developers implemented and fixed the backend that was causing the validation issues	4/1/2008	2//13/2009
ACMIS need to be updated with Old Curriculum course equivalency to New Curriculum course for ascertaining certification. Also predecessor courses need to be added to the ACMIS database.	Addressed		12/18/2008	